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		Application Number	09/577,231-Conf. #3634
		Filing Date	May 23, 2000
		First Named Inventor	Lundy M. LEWIS
		Art Unit	2143
		Examiner Name	David E. England
Total Number of Pages in This Submission		Attorney Docket Number	APB-021

ENCLOSURES (Check all that apply)

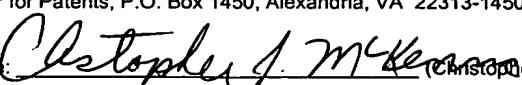
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input checked="" type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Return Receipt Postcard
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	LAHIVE & COCKFIELD, LLP		
Signature			
Printed name	Christopher J. McKenna		
Date	December 23, 2004	Reg. No.	53,302

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12-27-04

AF/2143
JRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR
COMPONENT TO SERVICE MAPPING IN
SERVICE LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

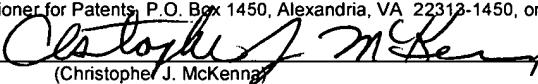
Art Unit: 2143

Examiner: England, David E.

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Signature: 

(Christopher J. McKenna)

RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116

Dear Sir:

INTRODUCTORY COMMENTS

This Response is filed responsive to the Final Office Action (Paper No. 20040913) dated September 24, 2004. In view of the comments set forth below, Applicant respectfully requests re-examination of the application and urges reconsideration and withdrawal of the outstanding rejections.

Remarks/Arguments begin on page 2 of this paper.